

Debt Collection Services

No Collect – No Fee Guarantee



investrend

Investrend Debt Solutions Pty Ltd
T 1300 855 299 F 1300 855 363
collections@investrend.com.au
www.investrend.com.au

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WHO IS INVESTREND DEBT SOLUTIONS?

Investrend Debt Solutions Pty Ltd (“IDS”) is a specialist debt collection agency with substantial industry experience using proven techniques and systems. IDS offer a no collect, no-fee guarantee for debt recovery matters, using a fixed fee commission structure.

- Our approach to debtors is firm but friendly.
- Our negotiation techniques effectively increase recovery rates and avoid the possibility of costly litigation.
- Through professional negotiation, delinquent accounts can become good customers for clients in the future notwithstanding they can also become sources of business referral for our clients.

Many companies find it difficult to ask for their money. At IDS we not only ask for your money, but we also often offer advice to debtors including ideas as to where they could get the money, as well as highlighting consequences of delayed payment or non-payment. Such advice is part of our proven negotiation techniques.

All debt recovery activity is of the highest professional standard in accordance with privacy legislation and the industry code of conduct. We pride ourselves on providing personal attention to client needs and operating our business within a strict compliance regime.

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COMMERCIAL DEBT COLLECTION SERVICES!

IDS specialises in commercial debt recovery across Australia for a range of companies from small and medium enterprises to large corporate clients. The Commercial collection process aims to exhaust all pre-litigation recovery activities to achieve the best results rather than proceeding directly to a litigation process that is purely revenue-rather than results driven.

Our experienced team of Commercial Collection Officers works closely with business owners and credit managers to achieve the best possible outcome. Regular reporting is the hallmark of our service and something that all credit managers should insist upon from their recovery contractors.

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CONSUMER DEBT COLLECTION SERVICES!

IDS is perfectly positioned to assist companies when they consider outsourcing all or part of their collections and recoveries process. Our Consumer Collections Division can manage high-volume collections and recoveries throughout Australia for clients from all sectors.

IDS has developed sophisticated collection strategies and technologies specifically for the high-volume consumer environment, including the latest in technology, scripting, customer tracing initiatives, extended customer contact hours and a wide range of customer payment options.

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ACCOUNTS RECEIVABLES MANAGEMENT!

IDS Receivables Management Program offers clients the opportunity to refer to IDS those accounts which become immediately overdue for payment. The outsourcing of these receivable accounts allows clients to minimize their internal collection and recovery costs, while still maintaining a customer service approach to members of an existing customer base. Our ability to work with both client and customer at the receivables level provides added value to this initial stage of the collections cycle.

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BOOKKEEPING SERVICES

You Run the Business, We Keep the Books

IDS provides comprehensive bookkeeping services to our clients throughout Australia and make sure your Debtors are paying you on time to ensure your cash-flow is always strong.

If you have a priority, it becomes our priority. Regardless of your company size, we will always strive to provide you with the answers you need in order to run your business profitably. The benefits of using IDS Bookkeeping add up to much more than stress-free, compliant and complete records.

When you partner with IDS you can be rest assured that not only are your books being kept up to date and compliant but your cash flow is being maximized because your debtors are paying on time. All members of the IDS Bookkeeping Team are highly experienced, professional bookkeepers, so you can rest easy, knowing you're receiving the very best bookkeeping assistance available.

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TERMS OF TRADE DOCUMENTATION

IDS can supply you with comprehensive Terms of Trade documentation, which is vital for the smooth running of your business. They will enable charges to be imposed for late payment and will also help to protect debt can be a simple matter of having straightforward and effective Terms of Trade and credit management policies in place.

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IDS SERVICES

- Debt Recovery
- Bookkeeping Services
- Personal Insolvency
- Process Serving
- Debtor Management
- Corporate Insolvency
- Repossession
- Business Administration



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